

Penthouse Use Survey

Thank you to the 45 members who responded to the survey. We are hoping that this exercise will mean a more fruitful discussion at the GMM on Thursday February 20th. Here are the survey results.

Currently, the penthouse room is bookable for these time slots:

9:00 a.m. to 11:00 p.m. Sunday to Thursday ***

9:00 a.m. to 1:00 a.m. Friday and Saturday

** includes set-up and clean-up*

*** in the event of a long weekend or a statutory holiday, hours may be booked to 1:00 a.m.*

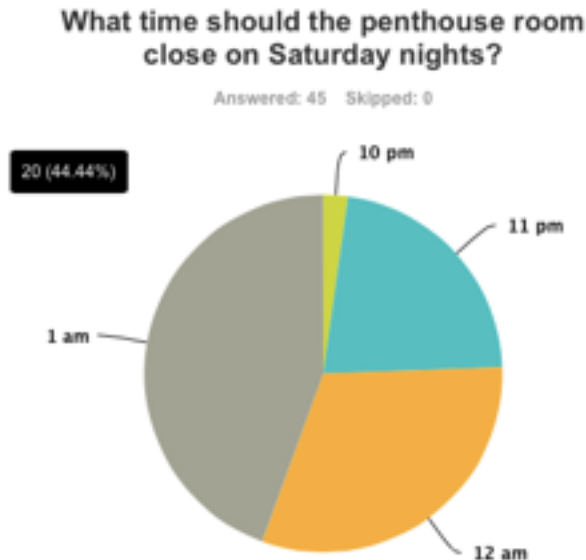
< Additional note not on survey: these times include clean-up after the event.>

1. What time should the penthouse close on Friday nights?

10 pm 4.4% 11 pm 27% 12 am 33.3% 1 am 36%

2. What time should the penthouse room close on Saturday nights?

10 pm 2% 11 pm 22% 12 am 31% 1 am 44%



3. What time should the penthouse room close on Sundays of a long weekend?

10 pm 4% 11 pm 38% 12 am 29% 1 am 29%

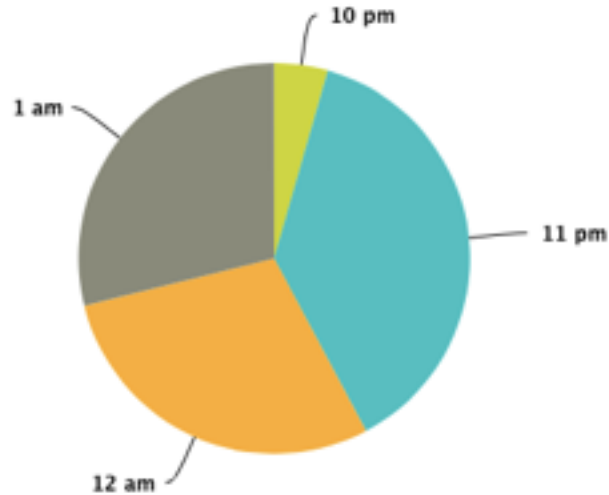
SEE pie chart on next page.

4. What should the normal closing time be for Sundays through Thursdays?

10 pm 22% 11 pm 71% 12 am 7% 1 am 0%

What time should the penthouse room close on Sundays of a long weekend?

Answered: 45 Skipped: 0



5. In the new bylaw, we distinguish between co-op events (organized by an official committee or the board), member-sponsored events (organized by members and open to all members) and member's private events (open only to invited guests of the member who reserves the room).

Should a co-op event be allowed to continue later than members' private events?

Yes 34% No 66%

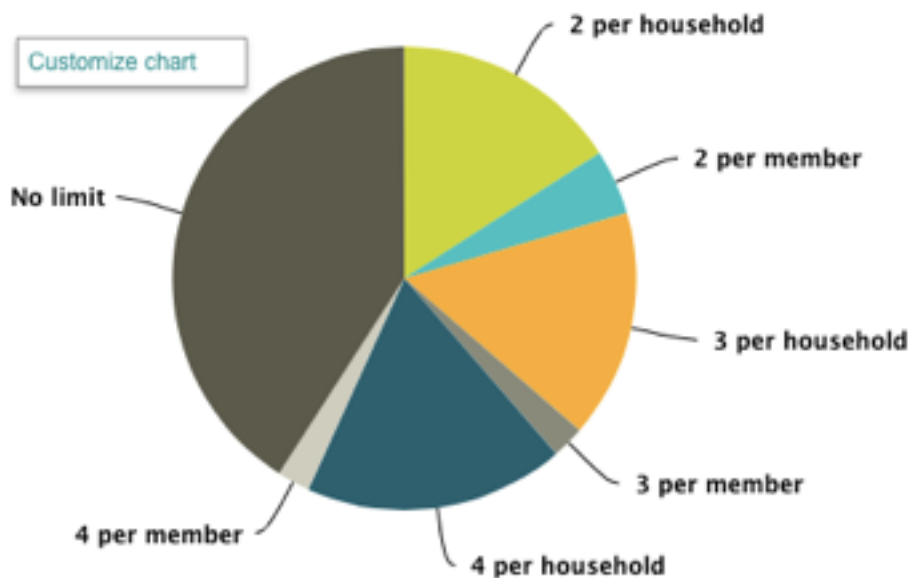
6. **Should a member-sponsored event be able to continue later than members' private events?** These events are open to all members who choose to attend.

Yes 25% No 75%

7. **Should members be restricted in the number of private events they can host per year? These are events that are only open to the members' invited guests. How many per year?**

1 per household 0% 1 per member 0% 2 per household 16%
 2 per member 5% 3 per household 16% 3 per member 2%
 4 per household 18% 4 per member 2%
 No limit on the number of private bookings per year 41%

Answered: 44 Skipped: 1



8. Were you aware that when you reserve the room, you may not book the room for someone else (like a friend); you must be in attendance throughout the event; and you are personally responsible for your guests' behaviour?

Yes 82% No I am aware now! 18%

9. Any Comments?

- Fortunately I do not hear noise from Penthouse events. I have booked the room for an event only once for an afternoon event - no problems.
- I feel the penthouse need to monitor for damage.
- Rather than impose limits at the outset, the committee can put them in place later if it seems necessary. Also if two or three members abuse the regulations, their privileges should be removed. The rest of us should not be penalized
- If the room is used for a private event by a member, members who are not an invited guest should not use the room for personal reasons (i.e. cooling station during summertime).
- It should be clear that the Penthouse room is NOT available as a drop-in, casual use, cooling-off room when any event (meeting, co-op event, private event) is in progress. An easy-to-see and easy-to-use sign should be installed IN THE HALLWAY defining the type of event in progress (e.g. Open Event, Private, Meeting, Open/Drop-in, Closed) so that members can accurately determine if they can join in or use the room. (Distinguishing between these may not be obvious.)
- I think whatever process is put in place, a survey should be distributed at 6 months or 1 year, to determine member satisfaction.
- Do all events start and end with inspections by on-call?
- Thank you for making the penthouse more accessible to all members.
- The number of times a member/household can book should be carefully considered - would we allow someone to reserve the room on a regular basis, e.g. every Friday night? This would be very restrictive for others who might want to use the room. Would it be different if someone wanted to host a luncheon once a week for the year??? Or do we wait until there's a problem and then update guidelines accordingly? Thank you for taking the time to work on this project.
- No harassing or abuse of others.
- No abuse or harass

- Set a limit of 3-4 per member. After which, allow them to book other times with clear understanding they could be bumped by another member or event. Bookings reset when the year resets, either January or July. I suggest July. And a booking cannot be made more than 6 months in advance.
- No limit on number of private bookings per year. However the member can book only 1 @ a time. As in do the event prior to booking another event so others have a chance to book.
- Consideration for mid-rise tenants' quiet enjoyment of their space should trump the party goers' need to make noise. The room is free. If a member wants to party-on after 11 pm the member should look for rental space that meets the need for noise. It's not just about the needs of the renters. PS - The Weekly has 10 questions - questions 5 & 6 in The Weekly are combined in this survey as question 5. This will affect your tabulation.
- <Note about questions - due to restrictions on the number of questions with free SurveyMonkey service and we wanted a comment space, we did not count the question "Should the same HOURS apply to all types of events?". The followup questions #6 and 7 clearly extract the same information. >
- Thanks for providing this survey
- Other committee's and how it impact how they function for the co-op have not been consulted effectively nor their objections taken into due consideration. This is absurd idea.
- I am concerned about control of member's private events. I understand that on-call does not want to be involved if there are noise issues. On call are the people who book the members in and out and they should be involved if there is a problem.

Eileen Samuel and Frances West
for the Penthouse Usage Committee